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QUALITY POLICY

ADFINANCE RWANDA LTD is committed to providing secure, reliable, and high-quality IT, digital financial, Core Banking system, and Enterprise Resource Planning (ERP) solutions. We continually review and improve our processes in line with our business objectives and strategic direction to maximize the effectiveness of our Quality Management System (QMS).

The principal elements of our Quality Policy are:

- To maintain an effective Quality Management System that conforms to the requirements of **ISO 9001:2015** and supports the achievement of our organizational objectives.
- To establish, monitor, and review measurable quality objectives that support our strategic direction.
- To satisfy applicable customer, statutory, regulatory, contractual, and other relevant requirements.
- To understand and meet customer requirements and expectations through the delivery of high-quality products and services.

This Quality Policy provides the framework for establishing and reviewing quality objectives and is communicated, understood, implemented, and maintained throughout the organization and made available to relevant interested parties.

Approved by:

MUGABONAKE Olivier
Chief Executive Officer

ADFINANCE RWANDA LTD



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